



## Middle East Fuji LLC

PO Box 19227 Dubai, United Arab Emirates

Tel: +971 4 3474444 | Fax: +971 4 3472771 | Email: info@mefgroup.com | Website: www.mefgroup.com

**Mobility • Sustainability • Creativity**

# QHSE Policies

## Quality Policy

Middle East Fuji Group is dedicated to ensure that its products and services fully meet the requirements of its customers at all times. The goal of the company is to achieve a high level of customer satisfaction at all times. Commitment to implementation of supporting managerial and business operational systems is essential in realizing this goal.

**Middle East Fuji believes in the concept of interested parties working together in pursuing this policy and in continually striving for improvements in service quality.**

The quality policy is based on 3 fundamental principles:

- |  |  |  |
|--|--|--|
| <b>1</b> Ensuring that we fully identify and confirm to the needs & expectations of our customers. | <b>2</b> Looking at our service delivery processes, identifying the potential for errors and taking the necessary actions to eliminate them. | <b>3</b> Everyone takes the responsibility and understands their accountability in doing their job right every time. |
|--|--|--|

To ensure that the policy is successfully implemented, staff will be responsible for identifying customer requirements, and ensuring that the correct procedures are followed to meet those requirements. Business Plan (Objectives) needed to ensure that the requirements of this policy are determined, monitored and progress is discussed quarterly during management reviews.

The quality policy and business plan are communicated and available to staff at all times. Training are an integral part of the strategy to achieve the business plan. We are committed to operating our company to meet the needs and expectations of all our stakeholders and the requirements of the international standard ISO 9001:2015 as well as all applicable regulatory and statutory requirements.

Our company constantly reviews and strives to continually improve our management system including our service offerings in the most cost and time effective manner for the benefit of our customers and other relevant stakeholders.

President

Date

**01/09/2024**